

BIRMINGHAM ZOO

SNAP EBT DISCOUNT

PROGRAM

ABOUT:

Your Birmingham Zoo is committed to serving ALL those who want to explore, discover and conserve the natural world. The goal of our SNAP EBT discount is to ensure that economic circumstances are not obstacles to visiting your Birmingham Zoo and experiencing everything we have to offer.

ELIGIBILITY:

The Birmingham Zoo SNAP EBT Discount is available to Alabama residents who currently receive SNAP benefits and have a valid, un-expired, signed EBT card in their name. It may be used by qualified individuals to purchase discounted tickets for themselves and their immediate family members (spouse and dependent children up to 17 years old) who live at the same address.

AVAILABILITY:

The Birmingham Zoo SNAP EBT Discount is available for daytime general admission on any day Birmingham Zoo is open. It may be used to discount up to four (4) admission tickets per day.

PRICING:

The Birmingham Zoo SNAP EBT Discount allows daytime general admission for \$10 per adult or \$7 per child (age 2-12). It may be used to discount up to four (4) admission tickets per day.

REQUIREMENTS:

Eligible SNAP EBT cardholders must present the following at time of purchase to receive the Birmingham Zoo SNAP EBT Discount:

- A valid, non-expired, **signed** EBT card (*an unsigned card will not be accepted*)
- A valid photo ID with **matching** name and signature to those on the EBT card

RESTRICTIONS:

The Birmingham Zoo SNAP EBT Discount may **not** be used for the following:

- May **not** be pre-purchased for another day. It must be used same day at time of purchase.
- May **not** be used to purchase tickets online.
- May **not** be used to purchase more than four (4) tickets in a single day.
- May **not** be used with other discounts, special offers, or group programs.
- May **not** be used for special events or separate ticket items, such as rides, animal feedings, etc.
- May **not** be used at the Birmingham Zoo's gift shop, restaurants, or other food vendor stations.
- May **not** be paid for using the SNAP EBT card as a method of payment.

The Birmingham Zoo SNAP EBT Discount is valid only for qualified individuals and their immediate family who live at the same address. Family members must visit the Zoo with the qualified individual in order to receive the discount.

Proof of Alabama residency and current enrollment in a qualifying program are required. Without verification the Birmingham Zoo reserves the right to decline discounted admission.

This discount and any discounted tickets are not transferable, redeemable for cash, or exchangeable for any other products or service. The Birmingham Zoo may change, modify, or eliminate the Birmingham Zoo SNAP EBT Discount without notice.

BIRMINGHAM ZOO **SNAP EBT DISCOUNT** PROGRAM

FAQs

What is the Birmingham Zoo SNAP EBT Discount Program?

The program is part of your Birmingham Zoo's commitment to our community. It is a discount designed to ensure that economic circumstances are not obstacles to visiting us and experiencing everything we have to offer. It allows Alabama residents currently receiving SNAP benefits to purchase discounted daytime admission to their Birmingham Zoo.

What is the discounted ticket price?

Discounted adult tickets are \$10 per person. Discounted child tickets (for ages 2-12) are \$7 per person. Children under two years of age receive free admission to the Birmingham Zoo.

Who can get the discount?

The discount is available to Alabama residents who currently receive SNAP benefits and have a valid, un-expired, signed EBT card in their name. The discount is only valid for qualified individuals and their immediate family (spouse and dependent children up to 17 years old) who live at the same address.

When can I use the discount?

The discount is available during regular, daytime hours on any day the Birmingham Zoo is open. The discount is not available for special events.

How many admission tickets can I purchase with the discount?

The discount may be used for up to four (4) tickets per day. The tickets may be any combination of adult and child tickets. However, only a total of four (4) tickets may be discounted. Additional, regular-priced tickets may be purchased at the same time.

How do I receive the discount?

EBT cardholders must present their valid, non-expired, signed EBT card as well as a valid photo ID with matching name and signature to those on the EBT card.

Can I use the discount to purchase ride tickets/animal feedings?

No. The discount is available only for daytime general admission. It may not be used for separate ticket items, such as rides, animal feedings, etc.

Can I use the discount in the gift shop/restaurants?

No. The discount is not available for use at the Birmingham Zoo's gift shop, restaurants, or other food vendor stations.

Can I use the discount to purchase special event tickets?

No. The discount is available only for daytime general admission. It may not be used for special events or separate ticket items.

Do I have to show photo ID to receive the discount?

Yes. EBT cardholders must present their valid, non-expired, signed EBT card as well as a valid photo ID with matching name and signature to those on the EBT card.

Do I have to sign my EBT card to receive the discount?

Yes. Unsigned EBT cards will not be accepted.

Can I use the discount online?

No. The discount may not be used online to purchase tickets. Discounted tickets must be purchased in person by showing required documentation on the day and at the time of visit.

Can I use the discount to pre-purchase tickets before my actual visit?

No. The discount must be used same day at time of purchase.

Can my family use my EBT card to receive the discount when I'm not there?

No. Family members must visit the Zoo with the qualified individual in order to receive the discount.

Can I bring the children of my daycare/class that are on assistance and receive the discount?

No. The discount is not designed for use by daycares, schools, other organization types or groups. Children must be accompanied by their parent/guardian in order to qualify for the Birmingham Zoo SNAP EBT Discount.

Can I use the EBT card as payment for my discounted tickets?

No. Discounted tickets may not be purchased using the SNAP EBT card as a method of payment.

Can I use my EBT card from another state to receive the discount?

No. The discount is available only to Alabama residents who currently receive SNAP benefits and have a valid, un-expired, signed EBT card in their name.

Can I combine this discount with other discounts?

No. The discount may not be combined with any other special offers or discounts.

Can I use my WIC documentation to receive the discount?

No. The discount is not available to WIC recipients.