

Frequently Asked Questions about Birmingham Zoo Birthday Parties

What does a party at the Zoo include? A birthday party ambassador will lead your group to an animal encounter and party time where you will receive a gift for the birthday child, a Zoo themed cake, drinks and paper products. The party includes all-day admission to the Zoo following the party including unlimited ride wristbands for the train, carousel and slide.

What will the schedule be for the party? Your birthday party ambassador will greet and escort your party into the Zoo at the scheduled time. Your group will be taken to a special area for the animal encounter led by Zoo keepers who will share fun facts and education about the animals up close. After the animal encounter, you will stay in the same location where your ambassador will set up the cake and drinks and lead the group in the celebration for the birthday child. Once the group is finished with the snack time, you will be free to go and enjoy the Zoo and the unlimited ride wristbands. Parties last approximately 60-90 minutes.

Where should my group meet? Each party group should meet at the flag pole in the center of the parking lot 15 minutes before party time. Please do NOT gather in front of the cashier booths or Membership Office.

Can I come earlier than my scheduled arrival time to set up for the Birthday Party?

Leave the work to us! We have other birthday parties scheduled; therefore, it is not possible for parents to enter the Zoo before your ambassador meets you. The Zoo will set up in advance and clean up the party area for you!

What time should my Birthday Party guests arrive at the Birmingham Zoo?

Each party group should meet at the flag pole in the center of the parking lot 15 minutes before party time. Please do NOT gather in front of the cashier booths or Membership Office. Late arrivals can enter through our Membership Office as long as their name is on your guest list.

Can I come earlier to explore the Zoo if I have a party later in the day?

Unfortunately, party guests need to be checked in all together to receive the unlimited ride wristbands and be counted for the final party cost; therefore guests wouldn't be allowed to enter the Zoo prior to the party time.

Can I bring food to the Birthday Party?

Beverages and birthday cake are provided in the cost of the birthday party. Additional food (pizza or other cake options) may be purchased as add-ons to the party. We don't allow any other outside food or drink to be brought into the Birmingham Zoo.

Can I bring balloons or other decorations?

For the safety of the animals, the Zoo does not allow balloons, confetti, birdseed, rice, grills, pets of any kind, smoking, alcoholic beverages, games involving throwing or striking objects (i.e. piñatas), straws or Styrofoam products.

Do the 16 guests include the birthday party child and his/her parents?

Yes, the count includes the birthday party child, siblings, parents, and all other guests, both adults and children. You may certainly add additional guests to your party. The cost is \$20.00 for each additional person.

Are children under the age of two counted during the Birthday Party?

No. Guests under the age of 2 are always free.

Do members get any other discounts?

All guests (members and non-members) in the Birthday Party group are counted. If the birthday child's parents are Zoo members, the party is eligible for the discounted member rate.

What is your cancellation policy? The 50% deposit is non-refundable. In the event of SEVERE weather that causes the zoo to close, your party would be rescheduled. Light rain and cold temperatures are not considered severe weather, so please dress appropriately.

Have additional birthday party questions? Call or email our birthday department at: 205.870.5230 or party@birminghamzoo.com